



# B R O O M E

P A R K H O T E L

## **Bar & Waiting Staff**

Full Time / Part Time  
£7.20 - £7.50 per hour

You will always endeavour to provide the highest level of customer service to our guests. You will be interacting with the customers directly.

Serve fantastic quality food and beverages every time, on time.

Ensuring that you strive for excellence to give the guest a great experience whatever the occasion.

Work within the restaurant and bar team on any session to achieve the highest of standards in line with company brand standards.

Provide a safe environment for our guests by following company food safety, health and safety and licensing law guidelines.

Ensure that stock rotation is adhered to.

Maintain high cleanliness of your work area and appearance at all times.

Greeting and seating guests.

Taking orders and advising on menu choices.

Receiving payments.

Ensuring that our guests receive a warm and hospitable service leading them to become our loyal customers.

Recommending dishes and drinks and pro-actively upselling to increase revenue.

**Person Specification Experience and Skills:**

Proven success in a similar role and environment.

Excellent customer care and social skills.

Empathy towards your customers and colleagues.

Pride and attention to detail.

Ability to work using your own initiative and the ability to work as part of a team.

**Key Personal Requirements:**

Warm, confident and hospitable personality.

Polished personal presentation.

Passion for superb service.